

Supported Applications

Supported Software Applications

To ensure that we consistently produce work that meets or exceeds requirements, it is critical that the input is of a type that enables us to do so. John Henry® supports native file formats of all professional page layout and graphic arts applications on Mac and PC platforms (except where noted).

- QuarkXpress
- Adobe PageMaker
- Adobe InDesign
- Adobe Acrobat
- Adobe Photoshop
- Adobe Illustrator
- Adobe Framemaker
- Macromedia Freehand

JH uses the most current version of each application once it has been thoroughly tested and proven to function properly within the digital prepress environment. As always, with new versions, contact your JH representative prior to submitting files.

Non-Supported Applications

Word processing programs, applications not listed above and non-desktop publishing programs cannot be used as native files. Some examples include MS Word, Word Perfect and DTP programs such as MS Publisher. We may accept Postscript or PDF generated from these files. Please send in test files prior to sending in your completed project so we may test your Postscript or PDFs generated from these programs. Contact your JH representative for assistance.

Trapping

- Primary - ArtPro & ArtFlow (Mac Platform)
- Primary - Prinerger PDF-based (Mac and/or PC Platform)

Copy Database

- Primary - FileMaker Pro (Mac & PC)
- Secondary - FoxPro (Mac & PC)

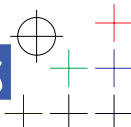
Miscellaneous Software & Plug-ins/Extensions

- Acrobat and Acrobat Distiller (Mac & PC)
- PitStop Pro (Mac & PC)
- avenue.quark (Mac & PC)
- Code Warrior (Mac & PC)
- CPC32-CIP3
- FilmBars (Mac)
- Flight Check (Mac)
- FontIncluder (Mac & PC)
- Fontographer (Mac)
- Image Ready (Mac)
- Mathco UPC (Mac)
- MediaBank (Mac & PC)
- Norton Utilities (Mac & PC)
- Portfolio (Mac & PC)
- Preps (Mac)
- Powerpoint (Mac & PC)
- Publisher (PC)
- QuarkImmedia (Mac)
- Quickeys (Mac)
- Retrospect (Mac)
- Scriptor (Mac)
- ScriptMaster XT (Mac)
- Streamline (Mac)
- Suitcase (Mac)
- Symart (Mac)
- UPCmap (Mac)
- Virex (Mac)
- XPert Tools V1 & 2 (Mac)



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Metafiles

A metafile is not an acceptable file type and should be completely avoided. A metafile is essentially a "copy" and "paste" Windows system graphic. It is convenient because one can move a graphic or image from one program to another with the push of a button. Problems arise in high-resolution workflows wherein Metafiles may drop out, appear at lower resolution, or print incorrectly. Metafiles do not utilize a disk file or link, so if there is an alteration to be made to the graphic we will be unable to edit it. Because of the problems inherent in metafiles JH can't safely accept digital documents that contain them, nor can we be held responsible for quality/integrity throughout the process - even if the proof shows the image(s) correctly. As an alternative, save the graphics using another method that works in prepress systems (i.e., EPS, TIFF). If you do choose to supply metafiles, JHC can requote the work to be performed, including services such as scanning of affected pages or specific graphics.

Supported Media

In addition to secure FTP and email transfers, JHC supports a variety of media. These are:

- 3.5" Floppy
- ZIP100
- ZIP250
- JAZ (1 & 2 GB)
- CD-ROM
- DVD-RAM

Proofing platforms:

- Kodak Approval™ XP4 (20 x 26" - image area of approximately 19 x 25")
contract quality proof
- Canon W7200 1200x600 DPI (36" width with variable length - image area of approximately 35" width)
- Canon W2200 2400x1200 DPI (13 x 19") an alternative solution to an Approval with accurate color in continuous tone.
- Black & White Laser (8.5 x 11", 11 x 17")



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Consulting Services

John Henry® Prepress Services is staffed with highly technical personnel fluent in all of the latest hardware and software solutions. John Henry® Prepress Services can assist clients with proofing solutions, including installation of software and hardware, and offer comprehensive support and troubleshooting in the operation of these systems. JH Prepress Services also offers assistance with file creation and image manipulation with regard to color. For more information, contact your JH representative.

